PUBLIC NOTICE NO. 25/2020 DTD. 17.04.2020
(DIN20200468MF00002S5CE4)

Sub :- Special Refund and Drawback Disposal Drive - Implementation of decision to expedite pending refund and drawback claims - reg.

Attention of all exporters, Customs House Agents (CHA) and the Members of the Trade is drawn towards Refund of IGST paid on export of goods under Rule 96 of CGST Rules, 2017 and Duty Drawback under Section 75 of the Customs Act, 1962.

2. As you are aware, the CBIC has taken a number of measures to mitigate the hardship caused by the Covid-19 pandemic to the trade and industry and other stakeholders. These measures include 24x7 Customs functioning, single window helpdesk on the CBIC website, waiver of late fee for delays in filing Bills of Entry, temporarily dispensing with submission of bonds, wherever required, processing of Customs clearance on the basis of copies of Country of Origin Certificate and introduction of eOoc and e-gate pass etc. Continuing with these trade facilitation measures, it has now been decided that all pending Customs refund and drawback claims shall be expeditiously processed in order to provide immediate relief to the business entities, especially MSMEs, in these difficult times. This decision has been announced vide Press Note dated 08th April 2020 issued by the Department of Revenue, Ministry of Finance and necessary instruction has been issued by the Board vide Instruction no: 03/2020-Customs dated 09.04.2020.

3. In view of the above instructions a “Special Refund and Drawback Disposal Drive” has been launched by Pune Customs with the objective of priority processing and disposal of all pending refund and drawback claims. This Special Drive is with regard to disposal of claims pending as on 07.04.2020 and shall be in place till 30.04.2020 for the time being.

4. With regard to the pending IGST Refunds, attention is invited to Public Notice No: 13/2019 dated 09.09.2019 issued by this office wherein necessary guidelines for rectification and reconciliation of errors were issued to the exporters and other stakeholders. The Trade may refer to the said Public Notice and rectify and reconcile the errors and submit the same from their official email IDs along with supporting documents to the dedicated email address of Customs location from where exports took place.

5. In the case of Drawback claims pending, the exporter may regularly check the status of the Shipping Bills on ICEGATE. If the Shipping Bill have been scrolled out and the amount of Drawback has not been credited to their Bank account even after three days, the details of the Scroll No, Shipping Bill No and amount of Drawback claimed may be emailed to the
Customs location from where exports took place. Further with respect to Shipping Bills pending compliance to queries raised, the compliance may be forwarded along with supporting documents.

7. The email IDs designated to the Customs formations to which the information/compliance can be forwarded by the Trade and the respective contact numbers are as under:

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Customs Ports/ICDs</th>
<th>Email IDs</th>
<th>Telephone No:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>ICD Talegaon</td>
<td><a href="mailto:icd-talegaon@goi.in">icd-talegaon@goi.in</a></td>
<td>02114 665183</td>
</tr>
<tr>
<td>2</td>
<td>ICD Bhamboli</td>
<td><a href="mailto:icd-bhamboli@goi.in">icd-bhamboli@goi.in</a></td>
<td>02135 648906</td>
</tr>
<tr>
<td>3</td>
<td>ICD Dighi</td>
<td><a href="mailto:icd-dighi@goi.in">icd-dighi@goi.in</a></td>
<td>020 27157094</td>
</tr>
<tr>
<td>4</td>
<td>ICD Chinchwad</td>
<td><a href="mailto:icd-chinchwad@goi.in">icd-chinchwad@goi.in</a></td>
<td>020 27442090</td>
</tr>
<tr>
<td>5</td>
<td>ICD Pimpri</td>
<td><a href="mailto:icd-pimpri@goi.in">icd-pimpri@goi.in</a></td>
<td>020 27442090</td>
</tr>
<tr>
<td>6</td>
<td>Air Cargo Complex, Pune</td>
<td><a href="mailto:aircargo-pune@goi.in">aircargo-pune@goi.in</a></td>
<td>020 26613799</td>
</tr>
<tr>
<td>7</td>
<td>Ports under Dapoli Customs Division</td>
<td><a href="mailto:dapoli-cuspune@goi.in">dapoli-cuspune@goi.in</a></td>
<td>02358 282579</td>
</tr>
<tr>
<td>8</td>
<td>Ports under Ratnagiri Customs Division</td>
<td><a href="mailto:ratnagiri-cuspune@goi.in">ratnagiri-cuspune@goi.in</a></td>
<td>02352 222869</td>
</tr>
<tr>
<td>9</td>
<td>Ports under Sindhudurg Customs Division</td>
<td><a href="mailto:sindhudurg-cuspune@goi.in">sindhudurg-cuspune@goi.in</a></td>
<td>02352 222869</td>
</tr>
</tbody>
</table>

7. The contents of this Public Notice may be brought to the knowledge of the member constituents of the trade. The public notice may be downloaded from the website www.punecustoms.nic.in.

8. Difficulties faced, if any, should be brought to the notice of this office.

9. Hindi version follows.

F.No. VIII/Cus/Tech/TN/48-123/19-20
Pune, the 17th April, 2020.

Copy to:
1. The Chief Commissioner, Customs and CGST, Pune Zone.
2. All member of the Trade Facilitation Committee.
3. All Custodians/Service Providers of ICD’s/Ports.
5. Deccan Chamber of Commerce, Industries and Agriculture, Pune.
8. Deputy/Asstt. Commissioner of Customs, Pune Airport/Air Cargo Complex.
9. Notice Board/Website/EDI Section, Customs, Pune.
10. Hindi cell for necessary action.